



# Clallam County Fire District 3

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Motto: *Serve, Respect,  
Prevent and Protect*

## Notice of Privacy Practices

**Important:** This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Clallam County Fire District 3 is required by the Health Insurance Portability and Accountability Act (“HIPAA”) to maintain the privacy of your protected health information (“PHI”). The District is also required by law to provide its patients with the following detailed Notice of Privacy Practices (“Notice”) explaining the District’s legal duties and privacy practices with respect to PHI.

### Uses and Disclosures of PHI

**Treatment, Payment or Healthcare Operations:** The Fire District may use or disclose PHI for the purposes of treatment, payment and healthcare operations, in most cases without the patient’s authorization. Examples of such uses or disclosures of your PHI include:

**Treatment:** We can use your PHI for treatment provided to you by us and other medical personnel (including doctors and nurses who give orders to allow us to provide treatment to you). We may also share your PHI with other individuals involved in your care. For example, we may share PHI via radio or telephone to the hospital or dispatch center as well as provide the hospital with a copy of the record we create in the course of providing you with treatment and transport.

**Payment:** We may use and disclose your PHI for any activities we must undertake in order to get reimbursed for the services we provide to you. This includes things such as organizing your PHI, submitting bills to insurance companies (either directly or through a third party billing company), managing billed claims for services rendered, performing medical necessity determinations and reviews, performing utilization reviews, and collecting outstanding accounts. We may also disclose PHI to another healthcare provider or entity for the payment activities of the provider or entity that receives the PHI (such as your hospital).

**Healthcare Operations:** We may use or disclose your PHI for things such as quality assurance activities, licensing, and training programs to ensure that our personnel meet our standards of care and follow established policies and procedures, obtaining legal and financial services, conducting business planning, processing grievances and complaints, creating reports that do not individually identify you for data collection purposes, fundraising, and certain marketing activities. We may also disclose your PHI to another healthcare provider (such as the hospital to which you are transported) for the healthcare operations activities of the entity that receives the information as long as the entity receiving the information has had a relationship with you and the PHI pertains to that relationship.

**Other Uses and Disclosure of Your PHI We Can Make Without Authorization:** The District is also permitted to use or disclose your PHI *without* your written authorization in the following situations:

- ◆ For healthcare fraud and abuse detection or for activities related to compliance with the law;

- ◆ To a family member, other relative, or close personal friend or other individual involved in your care;
- ◆ To a public health authority in certain situations (such as reporting a birth, death or disease, as required by law), as part of a public health investigation, to report child or adult abuse, neglect or domestic violence, to report adverse events such as product defects, or to notify a person about exposure to a possible communicable disease, as required by law;
- ◆ For health oversight activities including audits or other actions undertaken by the government (or their contractors) as required by law to oversee the healthcare system;
- ◆ For judicial and administrative proceedings, as required by a court or administrative order, or in some cases in response to a subpoena or other legal process;
- ◆ For law enforcement activities in limited situations, such as when there is a warrant for the request, or when the information is needed to locate a suspect or to stop a crime;
- ◆ To avert a serious threat to the health and safety of a person or the public at large;
- ◆ For workers' compensation purposes, and in compliance with workers' compensation laws;
- ◆ To coroners, medical examiners, and funeral directors for identifying a deceased person, determining cause of death, or carrying on their duties as authorized by law;
- ◆ If you are an organ donor, we may release health information to organizations that handle organ procurement as necessary to facilitate organ donation and transplantation.

**Uses and Disclosures of Your PHI That Require Your Written Authorization:** Any other use or disclosure of PHI, other than those listed above, will only be made with your written authorization. You may revoke this authorization at any time by contacting us. Specifically, we must obtain your written authorization before using or disclosing your: (a) psychotherapy notes, other than for the purpose of carrying out our own treatment, payment or health care operations purposes, (b) PHI for marketing when we receive payment to make a marketing communication; or (c) PHI when engaging in selling your PHI.

**Your Rights Concerning Your PHI:** As a patient, you have a number of rights with respect to your PHI, including:

**Right to access, copy or inspect your PHI:** You have the right to inspect and obtain a paper or electronic copy of most of the PHI that we collect and maintain about you. You also have the right to request that we transmit your PHI to a third party. Requests for access to your PHI or to transmit your PHI to a third party should be made in writing to our Privacy Officer, and by filling out an access request form.

**Right to request an amendment of your PHI:** You have the right to ask us to amend PHI that we maintain about you. Requests for amendments to your PHI should be made in writing and you should contact our HIPAA Privacy Officer if you wish to make a request for amendment.

**Right to request an accounting of certain disclosures of your PHI:** You may request an accounting of certain disclosures of your PHI. The District will provide an accounting of those disclosures that we are required to account for under HIPAA. If you wish to request an accounting of disclosures of your PHI that are subject to the accounting requirement, you should contact our Privacy Officer and make a request in writing.

**Right to request restrictions on uses and disclosures of your PHI:** You have the right to request that we restrict how we use and disclose your PHI for treatment, payment or healthcare operations purposes, or to restrict the information that is provided to family, friends and other individuals involved in your healthcare. However, we are only required to abide by a requested restriction under limited circumstances, such as when you pay for a service out of pocket and ask that we not submit a claim to your insurance. It is generally our policy that we will not agree to any restrictions unless required by law. If you wish to request a restriction on the use or disclosure of your PHI, you should contact our Privacy Officer and make a request in writing.

**Right to notice of a breach of unsecured PHI:** If we discover that there has been a breach of your unsecured PHI, we will notify you about that breach by first-class mail dispatched to the most recent address that we have on file. If you prefer to be notified about breaches by email, please contact our Privacy Officer, to make the District aware of this preference and to provide a valid email address to send the electronic notice.

**Right to request confidential communications:** You have the right to request that we send your PHI to an alternate location (e.g., somewhere other than your home address) or in a specific manner (e.g., by email rather than regular mail). If you wish to request that we communicate PHI to a specific location or in a specific format, you should contact our Privacy Officer and make a request in writing.

**Internet, Email and the Right to Obtain Copy of Paper Notice:** We will prominently post a copy of this Notice on our website and make the Notice available electronically through the website. You may always request a paper copy of our Notice.

**Revisions to the Notice:** The District is required to abide by the terms of the version of this Notice currently in effect. However, the District reserves the right to change the terms of this Notice at any time, and the changes will be effective immediately and will apply to all PHI that we maintain. Any material changes to the Notice will be promptly posted in our facilities and on our website. You can get a copy of the latest version of this Notice by contacting our Privacy Officer.

**Your Legal Rights and Complaints:** You also have the right to complain to us, or to the Secretary of the United States Department of Health and Human Services, if you believe that your privacy rights have been violated. You will not be retaliated against in any way for filing a complaint with us or to the government.

If you have any questions, need to request forms, wish to file a complaint, or exercise any rights listed in this notice, please contact:

Clallam County Fire District 3  
323 North Fifth Avenue  
Sequim, WA 98382  
360-683-4242  
[www.clallamfire3.org](http://www.clallamfire3.org)  
[EMS@CCFD3.org](mailto:EMS@CCFD3.org)

**Effective Date of the Notice:** July 1<sup>st</sup> 2016